

## **DATA PROTECTION - PRIVACY POLICY**

The below document is in regards to the website's privacy policy that belongs to Hen Nation. Hereby refer to as the service provider.

### **DATA OF THE SERVICE PROVIDER:**

Brand name: Hen Nation

Company name: Impact Leisure Kft.

VAT number: 12848980-2-43

Address: 1123 Budapest, Kékgolyó utca 10.

UK tel: +44 7845 686 0619

HU tel: +36 1 336 1917

e-mail: [info@hennation.co.uk](mailto:info@hennation.co.uk)

### **STATEMENTS**

As a service provider we are committed to the legal regulations. We also take the protection of our customers' personal data very seriously.

As a service provider we aim to build a trusting relationship with our customers' by safeguarding their personal data and fully complying with all regulations on data protection.

With this document we would like to inform our visitors about the data handling in a solid, short, understandable and easily accessible way.

### **BRIEF SUMMARY**

- ✓ We only collect personal data in accordance with the law
- ✓ We do not send system messages

- ✓ We do not send direct messages with advertising purposes, but might send feedback requests for those who agree to receive them
- ✓ We keep and handle personal data in the safest way
- ✓ We do not share personal data with third parties without our customers' previous consent
- ✓ We can provide information on how your personal data is collected and handled upon receiving a personal request from you in written format.
- ✓ Changing or deleting your personal data from our system can be possible in the same way: request of your own and in written format

## **THE USER'S CONTRIBUTION**

By browsing on the website the user acknowledges that the operator of the website (Hen Nation) uses his/her personal data (IP address) only for our own, personal collection of information.

About the protection of personal data of natural persons and about the 95/46/EK directive's annulment Regulation (EU) 2016/679 of the European Parliament and of the Council (hereinafter: Regulation) (GDPR = General Data Protection Regulation) disposes. The Regulation specifies that the Data Manager (Hen Nation, owner of the website) is obliged to ensure the exercise of the rights of natural persons concerned and provide relevant information on the processing of their personal data.

Natural persons share their personal data (name, e-mail address, phone number, IP, cookie ID) and Hen Nation handles (recording, collecting, storing, using, modifying, forwarding) them.

The data processor is a natural or legal person, public authority, agency or any other body who manages data on behalf of the data processor. Data processors have their own data management policies, where they guarantee legal compliance. This fact and the contract we have with them is a guarantee that our customers' shared data with us is safe.

## **DATA COLLECTION**

### What kind of data we collect?

- Name
- Phone number
- E-mail address
- Chosen destination
- Length of stay
- Number of participants
- Flight number (only if you book an airport transfer with us)

### How do we collect data?

- When you browse on our website (by using cookies, identifying IP addresses)
- From quote requests coming through the website
- When you communicate with our customer services personnel

### What do we do with your personal information?

Unless we have your consent we will not share your personal data with third parties. However, suppliers might need your surname for the reservation and your guide might call you by your name upon arrival.

Hen Nation would like to satisfy people with the best personalised service possible, therefore we may contact you after your weekend for tour management and marketing purposes (meaning: asking for feedbacks of your activities).

We ensure that your personal data is safe with us and kept confidentially.

### **COOKIES**

Cookies are small pieces of data. They are sent to your browser from a website and kept on your computer. When you visit [www.hennation.co.uk](http://www.hennation.co.uk) your computer will store an identifying code in the cookie unless you elect not to receive them. Therefore it may happen that it identifies your e-mail address when returning to the website.

## **CONSENT**

By sharing your personal data with us on the website or via phone, you consent to the collection, storage and processing of your personal information by Hen Nation as set out in our Privacy Policy.

## **CHANGES**

In order to modify or change your personal information, please send us an e-mail with the corrections as soon as possible to: [\*info@hennation.co.uk\*](mailto:info@hennation.co.uk)

## **CONTACT**

If you have questions or concerns about the information we hold about you, you can contact us anytime.

## **OTHER MISCELLANEOUS INFORMATION**

Our site may contain links to other third party websites over which Hen Nation has no control. Hen Nation cannot therefore have any responsibility in relation to the accuracy, completeness or quality of the information contained on those websites.

Hen Nation uses secure technology to safeguard information including personal information and financial transactions.